



## BARRICK

With gold & copper mining operations & projects in 13 countries, Barrick is the second-largest mining company in the world.

### SITUATION

- Locations throughout the globe (Often in remote locations)
- Numerous legacy systems & a shortage of appropriately skilled IT staff
- Recent procurement of new technologies & locations via acquisitions/mergers

### WHY VIGILANT

Vigilant provided the broad knowledge needed by Barrick to support their complex IT environment and the ability to quickly adapt to new requirements and projects. Along with the Managed Services provided, Barrick continues to look to Vigilant to deliver other complex IT projects on-time and on-budget.

## CASE STUDY

### SOLUTION (MANAGED SERVICES)

Vigilant provided both onsite & remote staff that managed a complex mixture of:

- Server Hardware Support
- Cloud Support
- OS Support
- Storage Services
- Backup & Recovery
- Upgrades & Modernizations
- 24/7/365 Monitoring & NOC

### BENEFIT

Barrick now has a full experienced staff providing 24/7/365 support to local datacenters and their various global locations.

Barrick appreciates that Vigilant provides great value and flexibility compared to an inhouse IT department.