

PROFESSIONAL SERVICES



PROVIDING ORACLE MANAGEMENT & PROJECT CONSULTING SINCE 1999

Vigilant provides our clients extensive, in-depth technical expertise across the entire Oracle Product family, from Database Technology through Applications and Fusion Middleware. With the flexibility to deliver Hosted, Software-as-a-Service (SaaS) or traditional on-site implementations, Vigilant can provide a range of options for the conceptualization, design, implementation and support of Oracle-based systems. A licensed reseller of Oracle products, Vigilant also helps our customers determine the best overall combination of Oracle technologies to help meet specific business or technical requirements, and how Oracle can best be integrated with existing applications and infrastructure.

VIGILANT'S EXPERIENCE WITH ORACLE TECHNOLOGY INCLUDES:

Database Technologies

- Capacity Planning
- Installations & Upgrades
- Performance Tuning
- Real Application Clusters
- Data Guard / Disaster Recovery
- Security
- Troubleshooting
- Best Practices

E-Business Suite

- Complete Project Lifecycle Management
- Installations
- Customization
- Patches & Upgrades
- On Demand Migrations
- Business Intelligence Integration
- Identity Management (SSO)

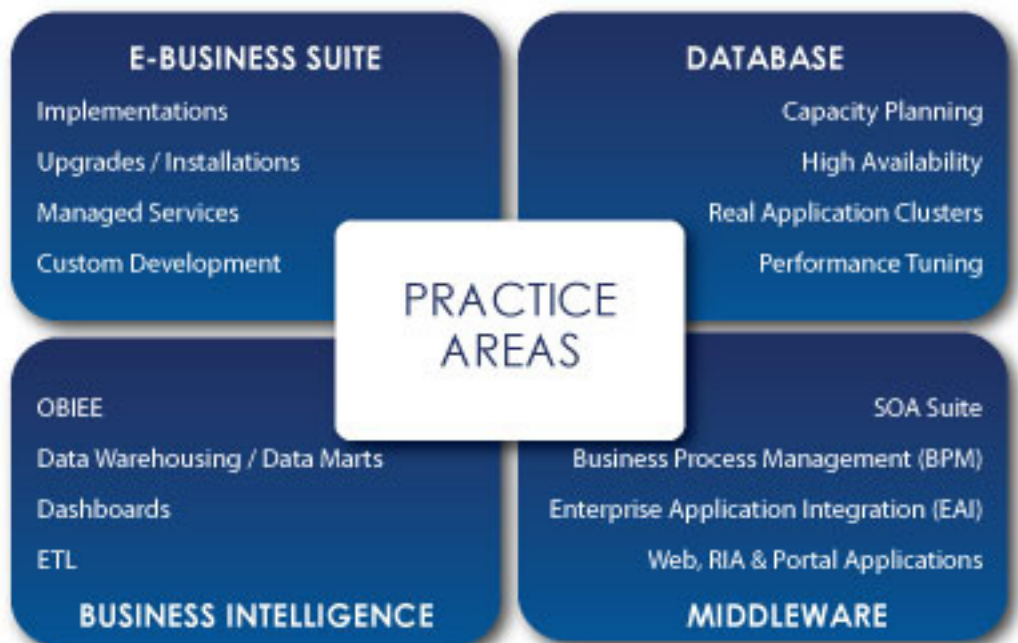
Fusion Middleware & BI

- SOA Suite
- Business Intelligence
- Web and Rich Internet Applications
- Business Process Management
- Enterprise Application Integration
- Portals
- Enterprise Service Bus
- Information Integration



SERVICES OVERVIEW

- Strategy & Planning
- Architecture
- Discovery
- Design
- Implementation
- Project Management
- Support
- Training





“Vigilant Technologies has been helping us to manage and maintain our core Oracle Databases while providing higher levels of service at reduced costs.”

*Technical Services Manager,
Property Management Company*

“Vigilant helped us with the upgrade of our Oracle E-Business Suite and the database to the latest version. They have done the job in entirety and helped us to focus our internal resources to other important projects.”

Chief Information Office, WB Doner

“Our Entire RAC implementation has been outsourced to Vigilant. They implemented a 2 Node RAC on Linux and have been managing it to meet our SLA's with our customers.”

Director, Software Development Company

DATABASE PLATFORMS SUPPORTED:



OPERATING SYSTEMS ENVIRONMENTS SUPPORTED:



STRATEGY & PLANNING

As technology & business experts, Vigilant works not only with IT, but the Line-of-Business to develop comprehensive strategies and actionable plans for the design and implementation of Oracle-based systems. This approach ensures that measurable, quantifiable business value is ultimately achieved for all projects, while also assuring the most effective utilization of Oracle Applications, Middleware and Data technologies.

ARCHITECTURE

With broad technical skills in Service Oriented Architecture (SOA), Cloud Computing, Enterprise Applications, Business Integration, Portals, Web Servers, Data Storage and many other software and hardware technologies, Vigilant provides extensive expertise in designing Oracle-based solutions that can either seamlessly integrate with your existing IT infrastructure, or be deployed via a SAAS-based model.

DISCOVERY

Vigilant has a wealth of expertise and experience helping customers identify the key requirements needed for a project to be successful, and has prepared comprehensive business and technical requirement documents for projects ranging in size from departmental systems through enterprise initiatives with highly distributed, worldwide deployments.

DESIGN

As Vigilant's Consultants are experts in Data, Applications and Middleware, we have the deep and comprehensive knowledge needed to design systems that leverage the latest Oracle technologies while seamlessly interoperating with existing systems.

IMPLEMENTATION

Oracle projects often require a broad range of skills, including a mix of RDBMS, J2EE, BI, BPM, EAI, Portal expertise and much more. With our highly skilled team, Vigilant can deliver the technical expertise needed to ensure success with all areas of Oracle Applications and Platform technology.

SUPPORT

Vigilant provides “round the clock” technical assistance for our customers, every day of the year. Through an advanced helpdesk and regional support centers across the US, Canada and India, help is always available – with a 15-minute SLA during business hours and extended support during nights and weekends.

TRAINING

Product education on a wide range of Oracle-based technologies, including Database Servers, Fusion Middleware and Applications is available either on-site, or at Vigilant's US Headquarters facility in Troy, MI.



To Learn more about how we can help you,

please contact us at **1-888-209-9424**

or visit **www.vigt.com**

